

KEEPING YOU CONNECTED

In order to keep your account current, all charges should be paid each month. Failure to pay for services other than your Local Phone Service, may result in restriction of long distance calls, removal of those other services, or collection activities. These services could include feature packages, Long Distance, High Speed Internet, Wireless, or Television services, and certain surcharges. To avoid disconnection of your Local Phone Service, you must pay the charges associated with that service as well as certain taxes and surcharges. That amount is \$41.14. On the first page of your bill, there is a line called Total Amount Due. If that amount is less than \$41.14, please pay the Total Amount Due amount. CenturyLink service bundles, and the amounts shown on the bill's first page, may include charges for both Local Phone Service and other charges. CenturyLink should receive your payment on or before the due date on your bill. If you are unable to pay by the due date, please contact us immediately.

Save time and learn more about the taxes and fees listed on your bill by visiting our website at www.centurylink.com/taxesandfees today.

Making a payment is fast and easy with CenturyLink. Visit www.centurylink.com/paymentoptions to view the variety of convenient payment options available today.

Hacer un pago es rapido y facil con CenturyLink. Visita www.centurylink.com/paymentoptions hoy, para ver todas las opciones de pago disponibles.

Understanding your bill has become a lot easier. CenturyLink has a wealth of resources that provide information about how to read and understand the contents of your bill. Visit www.centurylink.com/understandmybill today to get started.

Entender su factura es ahora mas sencillo. CenturyLink tiene a su disposicion una serie de recursos para brindarle informacion de como entender el contenido de su factura. Visita www.centurylink.com/understandmybill hoy mismo.

Did you know that you can place an order, pay your bill, check the status of a payment and much more at anytime by visiting www.CenturyLink.com/MyAccount? If you need additional help, our Customer Service Representatives are available from 8am--6pm Monday through Friday.

Thank you for choosing CenturyLink for your communication needs--we value you as our customer.

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CenturyLink is dedicated to perfecting solutions that work for you and your life.
For service options, visit us today at www.centurylink.com/chatwithus.



Need to make an update to your account?
Log into your My CenturyLink by visiting www.centurylink.com/mycenturylink.

Email

Signature

Date / /
Account #: 311016410

Make your life easier. Select the option below that best meets your needs.

- Automatic Payment.** Simple. Effortless. Accurate. With the automatic payment plan you never have to worry about paying your bill on time again. By checking the box and filling in the information requested above, you are authorizing your bank to debit the monthly amount due on your bill and pay it directly to CenturyLink. Don't forget to include a check for this month's payment. You can also sign up for automatic payment at centurylink.com/billpay.
- Go Green with Paperless Billing.** To stop receiving a monthly paper bill and start receiving a simple email which lets you know everytime your online bill is ready to view, just check the box, fill in the information requested above and hop online to create an account at centurylink.com/billpay. The trees thank you already.

Carrier Information

239-992-4005

Local Toll Carrier: CenturyLink Communications, LLC

Long Distance Carrier: CenturyLink Communications, LLC

Details of Your CenturyLink Packaged Services

Service Period: SEP 28 - OCT 27

CenturyLink High Speed Internet and Voice Package

Monthly Recurring Charges

85.00

Services for: 239-992-4005

Unlimited Nationwide Calling

Broadband User ID: eq000803751

Internet Up to 10 Mbps

Total Packages

\$85.00

Details of Your Taxes, Fees and Surcharges

Service Period: SEP 28 - OCT 27

Learn more about Taxes, Fees and Surcharges.
Visit www.centurylink.com/taxesandfees today.**Packages**

ESTERO Communications Services Tax	1.92	
FLORIDA Gross Receipts Tax	1.16	
FLORIDA State Telecommunications Relay Service Surcharge	.10	
Federal Excise Tax	1.11	
Federal Universal Service Fund Surcharge	3.80	
LEE County 911 Surcharge	.44	
Total Packages		\$8.53

Total Taxes, Fees and Surcharges	\$8.53
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Affordable Connectivity Program complaints may be filed with the Federal Communications Commission by visiting the FCC's Consumer Complaint Center website, which is available at <https://consumercomplaints.fcc.gov/hc/en-us> or by contacting the FCC's Consumer Complaint Center at 1-888-225-5322.

CenturyLink works every day to bring you solutions that best meet your total communication needs. Learn more about our value pricing that will help reduce your household expenses when you bundle all of your services with CenturyLink. You can pay your bill and check out our newest products and services by visiting www.centurylink.com.

LATE FEE REMINDER: Late fees may be charged each month for any eligible unpaid balances not paid in full by the due date listed on your bill. The methods for calculating late fee amounts vary by state and product. For more information you may access Terms and Conditions and Tariff materials at <http://www.centurylink.com/tariffs>.

EMBARQ Florida, Inc. DBA CenturyLink

CenturyLink offers, at no charge to you, a service that will help prevent unwanted third party charges from appearing on your bill. To request this service, known as a billing block, for charges such as charitable contributions, dial-up Internet service from non-CenturyLink companies or other non-telecommunications charge, please contact a Customer Care Representative at 800-201-4102.

CenturyLink should be notified within 90 days after the CenturyLink Bill Date of any billing discrepancies on your statement.

